In today's challenging environment, municipalities are under pressure to produce better results with the same or fewer resources.

Our enterprise information portal is a framework for integrating information and processes across departmental boundaries. It provides staff and residents with a single website where they can retrieve municipal-wide data.

Design of this system begins and ends with users. This commitment to users starts with a simple user interface for entering and retrieving data, clear and concise procedures, with the convenience of 24/7 online access.

Key Features & Advantages

- Online Property Profile
- Online Record Search
- Online Radius Map
- Landlord Registration
- On-demand access to property information
- Integrated with GIS
- Self-service property "record search"
- Self-service radius maps
- Online request for property cards
- Improved efficiency and productivity
- Less printing and copying

Enterprise Information Portal

It's no secret that unrealized staff time in municipalities is mainly caused by "silo" systems that do not talk to one another.

Today, people expect customized services – right away and bundled with convenience. You don't have to listen very hard to hear what your customers expect: "Why doesn't this department have my block and lot number?" "Why do I have to enter the same information on multiple forms?" "Why does it take one week to get a radius map and list?" And the list goes on.

Implementing enterprise systems that are both effective and easy to use can be elusive and daunting. Many municipalities still use tools and processes that slow productivity. Further, they have limited financial or people resources.

The NYGIS Group is well aware of the challenges facing municipalities and has developed an unmatched set of solutions that are effective, useable, affordable, and most of all, at a significantly lower administrative cost.

Contact Us

Please contact Michael Monxhwedey, manager of our products and services group, to learn more about our work, capabilities, and everything we can do for you.

Michael Monxhwedey
Sales and Marketing
917.861.7701

Measuring Success

Based on results in the City of New Rochelle, NY

- Provide applicants with information (status, block & lot, zoning, etc.)
- Collect and manage application review comments from various departments
- Provide application details, including plans, to other departments
- Prepare periodic reports and analysis of Planning Board applications and decisions

Then	Now
15–30 minutes: phone call to several departments	Less than a minute: self-service online
1–3 days	Under 3 minutes
15–30 minutes	Less than a minute
1–3 days	Under 3 minutes

Screen shots from live system in the City of New Rochelle, NY

In today's challenging environment, building departments are under pressure to produce more results with the same or fewer resources.

Our enterprise permits and approval system can manage all of your permitting and approval needs. It includes modules for:

- Building permits (including electrical, plumbing, sign, etc.)
- Planning Board Approvals
- Zoning Board Approvals
- Street Opening
- Fence, etc.

Design of our system begins and ends with user interaction. This commitment to the user starts with a simple user interface for entering and retrieving data, simple navigation, combined with immediate data from other departments, such as Engineering, Assessments, etc.

Key Features & Advantages

- Eliminate the need for paper forms
- Affordable for any municipality
- Integrated with GIS, scanned records
- Integrated with assessment systems
- Immediate flag for open violations, etc.
- Receive and share plans electronically
- Reduces in-person office visits
- Improved efficiency and productivity
- Less printing and copying

Permits & Approvals

How much more could you do if your staff didn't have to:

- Answer a dozen phone calls about the status of permits?
- Track down block, lot numbers, street numbers and addresses, the right owners, etc.?
- Spend hours looking for misplaced folders or plans?

Implementing an effective building department system can be difficult and elusive and must take into consideration a wide range of issues.

Symprocity has developed a building permit system that can greatly improve how you handle the challenges of managing building permits.

Contact us

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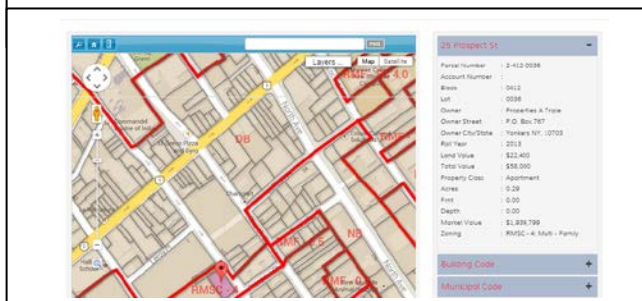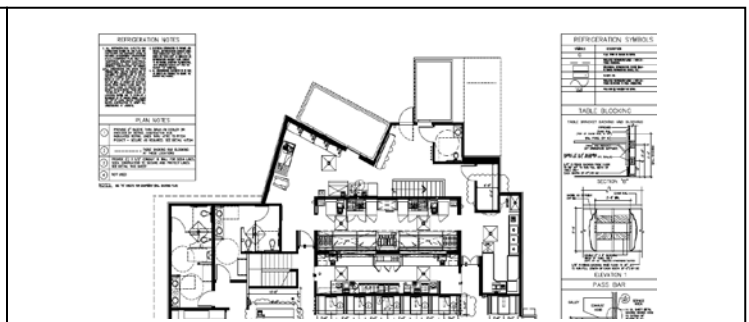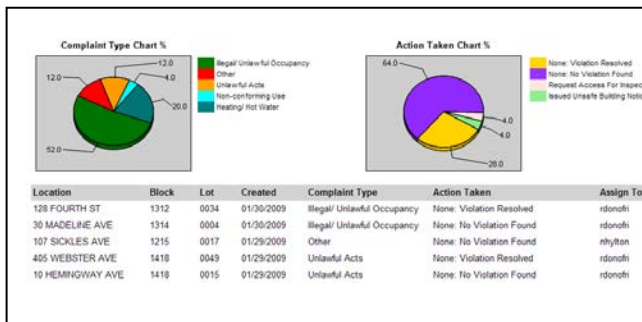| Features & Functionalities	Benefits
• **Online input screens** (wizard driven) – process begins at applicant's office	When applicants hand in their application forms, the data is already in the system. There's no need to print blank forms.
• Facilitates **uploading of plans**, surveys, etc.	Reduces the need to store hard copies of plans in your offices.
• Know the requirements at point of entry – *as an applicant completes the application*	Saves the applicant the time of being first denied (alert for County approval, etc.).
• Immediate **notification of status** updates	Reduces the need for applicants to call for status – it speeds up the process of submitting changes/modifications.
• Known information is **pre-populated** on all forms	Eliminates the need to enter the address or block and lot on multiple forms.
• Permits, denial notices, and more can be viewed or **printed online**	Saves time of waiting for documents via regular mail.
• Contractors licenses and other documents are kept on file	Saves the effort of having to bring in licenses and other documents for every job.
• **Enterprise-wide** system	Information is easily shared with staff of other departments, e.g., Assessor, Engineering, FD, etc.
• Immediate **flag** of violations, holds, etc. during the plan review process	Speeds up the review process by eliminating the need to refer to file cabinets or other systems.
• **Seamless integration** with Assessment data	Up-to-date property information – owner, block, lot, etc.

Are you spending more time doing paperwork than inspections?

Our periodic fire safety inspection system help Fire Inspectors save a significant amount of time. The system automates most of the manual tasks involved with issuing certificates of compliance, warning summons, violations, etc.

The system maximizes productivity by pre-populating all forms with inspection notes and results from the database.

> Features include online business registration, reminders for re-inspections, referral to Property Code Enforcement, a complete property profile, etc.

Design of our system begins and ends with the user's perspective. This commitment to the user starts with a simple user interface for business owners to complete their registrations online.

Key Features & Advantages

- Automatic reminders for inspection reports, re-inspections, etc.
- Centralized collection of inspection results from all inspectors
- Mobile access for immediate violation citations, etc.
- Weekly, monthly, quarterly reports
- Automatic emails when requests are updated or fulfilled
- Full search capabilities to search properties, inspections, violations, etc.
- Improved efficiency and productivity
- Less printing and copying

Periodic Fire Safety Inspections

With our periodic fire safety inspection system, inspectors can:

Keep track of property information such as location, building and business owners, emergency contacts, physical building information, use and occupancy, etc.

Record all inspections, including periodic re-inspections, complaints, follow-ups, and other unscheduled inspections. Detailed violation records are included with each inspection along with fines and penalties.

Cite violations by simply selecting the violation from a list of pre-entered codes. Pre-coded violations are included, so entering violations can be as easy as selecting the applicable violations.

The system creates envelopes, invoices, court tickets, violation notices, etc. Late notices are printed for delinquent fees. Full fee tracking is included – a receipts log lists all fees, fines, and penalties, and amounts can be summarized by category. Ad-hoc forms, such as business registration forms, can be generated, too.

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> Michael Monxhwedey
> Sales and Marketing
> 917.861.7701

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Measuring Success

- Enter business registrations
- Collect and manage inspection results, updates, and pictures
- Prepare periodic reports and analysis of Planning Board applications and decisions

Then	Now
15–30 minutes: phone call to several departments	Less than a minute: self-service online
1–3 days	Under 3 minutes
15–30 minutes	Less than a minute
1–3 days	Under 3 minutes